



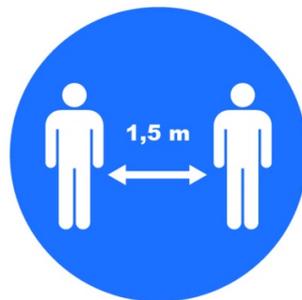
Sint-Truiden, May 2020

Preventive Measures Against the Spread of Covid-19

- From now on, each client will get **their own set of headphones**, which they will keep throughout the duration of each therapy phase.
 - You can pick up a headset from the **cabin of the children center** anytime during opening hours, **except during group rotation periods**.
 - Please wear your own headphones when using the Giger and the mechanical horse.
 - *You are welcome to use the disinfectant products that we put at your disposal to clean your headphones between sessions.*



- In the therapy rooms, we try to keep a safe distance between people at all times. Separate rooms will be provided whenever possible.
 - We have placed **stickers** on the floor to guide you through!



- The **new schedules** for therapy sessions (see appendix) will allow us to disinfect tables, toys and other materials between sessions.
 - *The brain mapping schedules have also been changed. Please ask the receptionist when your brain mapping has been scheduled!*



- In the **children center**: When taking your children to therapy, we ask everyone to keep a sufficient distance from each other by standing on the stickers placed on the floor.



- **Toys** are available in the magic forest and in the center. Ask Isabelle and Wendy! The toys will be collected AT THE END of each session so that the therapists can disinfect them for the next session.
→ *The same rules apply at the “Clemenza” Residence.*
- For the **adults**: You will find a list with seat numbers and settings at the entrance of the adult center.
→ *That way you will not have to ask Isabelle and Wendy and you will be able to start your therapy session immediately.*
→ When setting up the planning, Isabelle and Wendy take into account the distance between customers. Please, make sure to keep your distance (at least 1 empty bed) with one another.
→ They will still pass around and check whether distances are being respected.



- Try to also keep the necessary distance during group rotation.
- Please, remember to bring **your personal headphones** when using the **Giger and the mechanical horse!**
 - When you're done, please wipe down the devices thoroughly with the products provided, so that the next person can practice on a clean and disinfected device!



- During the listening test and/or Brain Mapping, a greater than usual distance will be kept between you and the technician. The testing booth is now equipped with a plexiglass screen between the client and the therapist.
 - The therapists wear a facemask or splash shield during the procedure. We count on you to do the same!



- **Consultation:** The table is equipped with a plexiglass screen so that the results of the listening tests and Brain Mappings can be discussed safely.
- **Active phase and individual exercises:** after each session, the therapist will disinfect the microphone, table and exercise equipment.
 - These sessions will be limited to max. 2 per day (the active phase and additional training that previously took place at the end of the last daily sessions have been cancelled).
- **Payment:** The reception is also protected with a plexiglass screen. We now accept payments with bankcards (Maestro) and credit cards (Visa and Mastercard). You can pay for the purchase of teas or vitamins with meal vouchers.



- We have placed disinfectant product and hand gel all over the center. We recommend everyone to use them often throughout the day.
Also, please wash your hands regularly with plenty of soap and water!



- Doors will remain open as much as possible, so that the door handles should be touched as little as possible.
→ We therefore ask you to keep your voice down so that the group changes run as smoothly as possible.



- The indoor playground and the cafeteria remain **completely closed** until further notice.
→ The outdoor playground is open as usual. Here, too, we ask you to keep your distance and to take good care of your children.
- Employees of Atlantis and MBL will clean and disinfect the (therapy) areas, door handles and toilets even more than usual.
- Feel free to ask for facemasks and/or gloves. We have plenty in stock!



- Please, avoid physical contact. This will be particularly difficult for our therapists, but necessary to prevent the spread of the virus.
- Please, notify us immediately if you experience any symptoms, such as fever and/or coughing.
- If you have any questions, fears, or dark thoughts, our therapists and consultants are always ready to lend a listening ear. So, please, don't hesitate!



We hope to guide everyone through this uncertain period as safely as possible!

Warm greetings,

*Jozef, Astrid and Didier
& the Atlantis and MBL teams*

